

# Terms and conditions SIV



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## 1. Pricing & Services

To ensure a seamless training experience, please review what is covered by your course fee and what additional costs to expect on-site.

### What is Included

- **Expert Instruction:** SIV training entirely in English with "Positive Coaching" and maneuvers individually tailored to your level.
- **Safety Gear & Testing:**
  - Harness and reserve parachute compatibility check.
  - Rental life jacket (includes a free spare cartridge for unintentional water landings).
  - Floater for your rescue handle.
- **Communication:** Waterproof radio and in-ear speaker with talkback function.
- **Water Rescue:** Fast rescue boat on standby for every flight.
- **Education & Briefing:** Detailed briefings before and after every flight, plus guided ground-handling sessions.
- **Take-home Content:**
  - Comprehensive **theory folder**.
  - **All your training videos** provided at the end of the course.
- **Logistics:** Optional pickup from **Venice Marco Polo Airport (VCE)** included.
- **The Experience:** A gift from the team, video analysis sessions, and a great social environment.

### What is NOT Included

- **Transport:** Mountain shuttle bus (€10 per ride).
- **Site Fees:** Idro Flycard (€10 for the entire season; covers take-off and landing fees).
- **Equipment Maintenance:** Replacement life jacket cartridge after a *deliberate* deployment (€35).

- **Travel & Logistics:** Personal travel to the meeting point (outside of VCE pickup), food, and drinks.
- **Accommodation:** Not included in the course price.
  - **Nonna Elvira Holiday House:** We can arrange this booking for you upon request.
  - **Camping Miralago:** If you prefer the campsite, please book directly with them.

## 2. Cancellation policy

### Pilot-Initiated Cancellation

To maintain our small group sizes and ensure quality instruction, we apply the following cancellation fees based on how far in advance you cancel:

- **Administration Fee: €50** for all cancellations.
- **60 – 31 Days Before Start: 50%** of the course fee.
- **Within 30 Days of Start: 100%** of the course fee (non-refundable).

### Course Cancellation by Organizer

Cancellations at Lago d'Idro are rare due to the stable microclimate. However, if we must cancel the course due to extreme weather or unforeseen circumstances beyond our control, the following protocols apply:

- **Refund Policy:** You will receive an **80% refund** of the course fee.
- **Organizational Costs:** The remaining 20% is retained to cover non-refundable administrative and organizational expenses already incurred.
- **Notification:** If forecasts indicate conditions are unsuitable for safe, high-quality training, we will notify you via the **WhatsApp group** no later than **three days** before the course begins.

## 3. Terms of Participation and Liability Acknowledgment

**With your booking you confirm that:**

- You have a **valid paragliding license** and **IPPI Card level 3** or higher
- You have **health and liability insurance** which is valid in Italy
- You will **provide an emergency contact** (name and phone number) on first day of flying with us
- Ensure your **glider's inspection** is up to date and will not expire during the course
- Confirm you are flying **within the weight limits** specified for your wing
- Your **rescue parachute** must be appropriate for your weight and no more than 10 years old (refer to the owner's manual for exceptions)
- The **parachute must be repacked** within 6 months of the training start date, unless your manual states a different requirement